

Annual Report 2025 - 2026



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Report from the Co-Chairs

The Auxiliary to BC Children's Hospital had a successful and productive 44th year in 2025-2026 with the continued success of long-standing fundraising events and business initiatives that focus on supporting patient and family programs at BC Children's Hospital.

The Auxiliary Business initiatives are responsible for our ongoing revenue stability: The Auxiliary to BCCH Hospital Gift Shop, Still Fabulous Thrift Shop and Still Fab 2 on site, the Clothing Donation Bin Program, the Holiday Card Program, the Vendors Program, and the Silent Auction.

The Auxiliary to BCCH is proud of our success and strives to fulfill our purpose of providing funding for new hospital initiatives, equipment, research projects and funding comforts for patients and families at the BC Children's Hospital.

We appreciate the enthusiasm of our retail staff Becky Winkelmann and Judy Hanvey for their dedication and passion in leading the volunteers in our Hospital Gift Shop and Still Fabulous Thrift Shops.

The Auxiliary Clothing Donation Bin program adapts – working with a new service provider for our community donors. Our Holiday Card Program has evaluated last year's success and is revitalizing the program to help us consider new fundraising strategies.

The Auxiliary's success is driven by the strength and expansion of Committee structures. The success of various Auxiliary led fund-raising initiatives such as the Annual Silent Auction, the BCCH Lobby Vendor Program, Purdy's Chocolates fundraiser, and the introduction in the new fiscal year of the Spring High Tea fundraiser, continue to support our purpose to provide funding for much needed programs.

The Auxiliary proudly continues to support fundamental programs with daily benefits for BC Children's Hospital patients and families through the Education Endowment Fund and Hospital Department Grants: Child Life-weekend staffing, Therapeutic Clown Program aka MiRTH UNiT, Music Therapy, Healthy Minds Programs - (CAPE, In-patients, Eating Disorders & Out-patient Clinic services), Family Support Library, Annual Education Endowment Grants for Hospital Staff & Volunteers; Treasure Chest and Volunteer Fun Cart supplies.

The Auxiliary has launched their new Social Media Committee upgrading our Auxiliary to BC Children's Hospital social media accounts. We encourage you to support us with a like and follow.

On behalf of the Auxiliary Board of Directors, we thank the Volunteer Resources staff - Pat Gillis, Patricia Pon, and the Volunteer Resources team.

When we all come together ... we make a difference!

Thank you!



Report from the Co-Chairs

As I reflect on what we've accomplished as a team and our plans to accomplish in our 45th year and beyond I'm always energized by the motivating stories of each contributor to our team - every birth, every miracle, and every challenge to overcome can be celebrated by the work that our Auxiliary does today and every day together to enable the research through our committee grants funding and the process of recovery and healing through the hospital's therapeutic programs. Having volunteered for 8 years with the amazing volunteers at the Auxiliary and considering my own evolving family priorities, I will remain on the Board Executive for 2026-2027 taking a step back from co-chair while continuing to provide support where my experience is most needed. The Auxiliary remains an important part of my contributions as a volunteer. Thank you to Pat, Patricia, Bonnie, Judy and Kathy of course for always welcoming me to the screen and pivoting with me. Let's keep our beautiful momentum forward!

Greetings! In my first year as Co-Chair of the Auxiliary to BC Children's Hospital I have gained a huge appreciation for what the Auxiliary represents, the amazing Volunteers & staff, and what can be achieved when we all come together! The 2025-2026 fiscal year reflects increased revenue. Businesses and Programs continue to do well. I encourage you to read the Committee and Business reports in the AGM Annual Report for more details. For this fiscal year Volunteer Resources assigned 1,922 volunteers to roles throughout the campus and off-site businesses. Please see 2025-2026 Storytelling by Numbers on page 10 for this and other impressive statistics! On a personal note, I would like to extend a much appreciated thank you to Pat Gillis, Patricia Pon, Volunteer Resources staff, fellow Board members, Co-Chair Nadine Ho, BC Children's Hospital Foundation for their support and encouragement throughout the year. Volunteering is more than giving to others, it's a returned sense of accomplishment. We should all be proud of our accomplishments and successes this year. I look forward to the 2026-2027 year with you!

Nadine Ho

Nadine Ho,
Co-Chair



K. Sullivan

Kathy Sullivan,
Co-Chair



Message from BCCHF

Malcolm Berry, President & CEO
BC Children's Hospital Foundation



Dear Members of the Auxiliary,

For more than 40 years, the Auxiliary has helped shape BC Children's Hospital. And you've always understood something essential about this place: medicine is only part of what happens here. Just as vital are the people, programs and countless acts of care that help a child feel like a child on the days when that's hardest.

Your support shows up in the child life specialists who sit with kids and explain what's happening in words they can understand. It's there in music and play, in moments of comfort, and in the mental health programs that help a child feel less alone. Every year, thousands of children and families feel the difference your partnership makes.

This year, your support has reached even further. You were among the earliest champions of the centre for health complexity—one of the first centres of its kind in the world—and you've continued to stand behind it. When it opens, it will deliver an entirely new, integrated model of care for our province's most medically complex children and their families. You also funded new image processing software for nuclear medicine, giving clinicians a powerful tool to diagnose and treat children with even greater precision.

From the smallest moment of comfort to the boldest leap forward in care, the range of what you make possible is remarkable. And none of it happens on its own. Behind it all are the hours at the Gift Shop and Still Fabulous, the annual holiday card program, the donation bins in communities across the province, and so much work that may not always be seen but is deeply felt. On behalf of everyone at the Foundation, and on behalf of the children and families who feel what you do for them—thank you. BC Children's is what it is today because of you.

With gratitude,

Malcolm Berry
President & CEO
BC Children's Hospital Foundation



Board of Directors

The 2025-2026 Board of Directors of the Auxiliary to BC Children's Hospital:

Co-Chair: Nadine Ho



The Auxiliary to BCCH has a very special place in my heart

Co-Chair: Kathy Sullivan



Happy without reason!

Past Chair: Bonnie Nelson



Sweet and innocent - those were the days

Secretary/Treasurer: Judy Rothwell



Taking a break from counting the money in my piggybank

Directors:

Fay Low



Still counting the ways

Carol Miller



Sweet smile but she means business!

Angela Pang



Always rooting for the Auxiliary



Directors:

Sally Phung-Ip



I look great in a hat...I should
wear more hats...

Debbie Poole



Vintage smile ... timeless joy

Louise Schming



I never ever liked having my picture
taken. However I must have been
very, very good. Look at all the
great toys

Volunteer Resources Support:

Pat Gillis

Manager, Volunteer Resources



Ready to steer the Volunteer Team!

Patricia Pon

Coordinator, Volunteer Resources,
Auxiliary to BCCH



Fundraising at an early age ...
"I'm auctioning my vintage ball!"

Board Committees

The Auxiliary is grateful to the volunteer committees that provide advisory and /or operational support to our businesses, funding initiatives and fundraising events:

- *Executive Committee*
- *Nominations Committee*
- *Governance Committee*
- *Gift Shop Advisory Committee*
- *Thrift Shop Management Committee*
- *Clothing Donation Bin Program Committee*
- *Holiday Cards Program Committee*
- *Marketing & Social Media Committee*
- *Education Endowment Fund Committee*
- *Silent Auction Committee*
- *Hospital Department Grants Committee*



2025 – 2026

Storytelling by Numbers



1,922 Volunteers



\$565,957

Total Fiscal Year
Net Revenue



85,253

total volunteer hours



45

Education Endowment Fund
grants provided, worth

\$20,103



69

Clinics served through
Treasure Chest



\$172,050

donated to BCCH
Foundation for Hospital
Department Grants and
Equipment



350

Therapeutic music
therapy interactions with
patients and families



\$250,000

total donated thus far to
the new Centre for Health
Complexity



1,419,320 lbs

Textile waste kept off the landfill
through the Clothing Donation
Bins Program

Cumulative contributions of the
Auxiliary to BC Children's Hospital to
date

\$8,983,291

The Gift Shop

We are delighted to share that the Gift Shop experienced another exceptional year, achieving record breaking annual gross sales of \$508,396, a 4% increase from the previous year. This milestone reflects both the dedication of our team and the continued support of the hospital community.

As a key component of the Auxiliary to BCCH's fundraising efforts, the Gift Shop plays an important role in supporting patients and families at BC Children's Hospital. We are especially proud of our staff and volunteers, whose commitment to providing warm, attentive service creates a welcoming environment for all who visit. Under the leadership of Gift Shop Supervisor Becky Winkelmann, the shop continues to evolve, introducing new and thoughtfully selected items—including an expanded range of (made in Canada) logo wear. These items remain among the top sellers, alongside our ever popular and continually refreshed collection of plush toys.



"I like to go to the Gift Shop to get a balloon and some chocolate bars. It is a nice change of scenery from the hospital rooms, and it is fun to go look at all the cool toys and stuff in it."

— Kenzi H. (age 16)





Beyond being a place to find unique gifts and hospital-branded merchandise, the Gift Shop serves as a vibrant hub within the hospital—a space where staff, patients, and families can connect and find distraction during their time on campus. One of this year's highlights was the joy of welcoming patients who initially believed they could not visit due to medical devices. By discovering that our display racks are on wheels and can be easily adjusted to accommodate their needs, these visitors became enthusiastic regulars, and we were able to create a more inclusive and positive experience for all.

The Gift Shop's success is made possible by the incredible dedication of our 79 volunteers who generously contributed more than 6,700 hours this past year. Their compassion and commitment foster meaningful connections with patients, families, and staff each day. We extend our heartfelt thanks to our volunteers—their generosity is truly at the heart of our continued success.



Volunteers make the best models!



The Gift Shop volunteers held their second annual picnic in August and it was lots of fun! The team played bocce and enjoyed yummy snacks, and most importantly, excellent company



Gift Shop Supervisor Becky helping out a young customer





Thank you Gift Shop team – you are simply the best!



Still Fabulous Thrift Shop

Still Fabulous Thrift Shop, a proud joint venture of the Auxiliary to BC Children's Hospital and the Auxiliary to BC Women's Hospital & Health Centre, continued to build on its success at both its Main Street location and Still Fab2 in the BC Women's Hospital lobby. The expanded campus presence has strengthened our connection with the hospital community, offering convenient access to affordable, high-quality goods for patients, families, and staff.



This year the Thrift Shops saw continued growth, with gross sales reaching \$363,774—an increase of 14% over the previous year. This positive momentum reflects both increased community engagement and a growing awareness of the program's impact. Every purchase directly supports programs and care initiatives at BC Children's Hospital and BC Women's Hospital & Health Centre, giving customers the opportunity to shop with purpose while contributing to meaningful outcomes in patient care.

At the heart of this success is our exceptional team of over 100 volunteers, whose dedication, warmth, and commitment create a welcoming and enjoyable shopping experience at both locations. These volunteers have given 9,056 volunteered hours this past year. Their efforts, along with the leadership of Thrift Shop Supervisor Judy Hanvey and the management committee, ensure a thoughtfully curated selection of gently used, high-quality clothing for men, women, and children, as well as shoes, jewelry, accessories, and housewares.



Still Fabulous Thrift Shop

Still Fab2 at Entrance 93



With a full year of insight from our Still Fab2 location, we have been able to better understand and respond to the needs of our diverse customer base, tailoring our offerings to maximize both satisfaction and impact. We look forward to building on this strong momentum—continuing to grow our customer base, deepen community connections, and increase the funds raised in support of vital programs at both hospitals.

Profits from Still Fabulous are shared, with 51% supporting the Auxiliary to BC Children's Hospital and 49% supporting the Auxiliary to BC Women's Hospital & Health Centre.



Clothing Donation Bins Program

This program achieved another record breaking year, generating total gross revenue of \$241,639 — an increase of 8% over the previous year. The Auxiliary to BCCH remains committed to environmental stewardship, helping divert 1,419,320 lbs of textile waste from landfills during the 2025–2026 period.

The Clothing Donation Bin Program also continued to grow, welcoming seven new hosts through a partnership with Concert Properties. This collaboration is set to expand further in the coming year, with additional bin locations already identified and in progress. We are also grateful to our long-standing partners, including hosts at eight Metro Vancouver recycling depots and 12 condominium communities, who reaffirmed their support for BC Children's Hospital through this initiative.



*The highest contributors to the Clothing Donation Bin Program in 2025–2026.
Thank You Burnaby Eco Centre for
another record breaking year!*



Our dedicated team continues to provide responsive and attentive service across more than 55 bin locations—addressing everything from full bins (a welcome indication of strong community support) to misplaced personal items and ongoing maintenance needs. Their efforts help ensure a smooth and positive experience for both hosts and donors, whose thoughtful contributions make this program possible.





With the addition of new program partner 505 Ventures Ltd. in the latter part of fiscal 2025–2026, the program is entering an exciting new phase. We look forward to building on this momentum—expanding our reach, increasing our impact on textile waste reduction, and generating essential funds to support programs at BC Children’s Hospital.



bcchauxdonationbins@gmail.com



Holiday Card Program

The 2025 Holiday Card Program presented both opportunities and challenges. We were pleased to receive a strong collection of artwork submissions from both returning and new local artists, and looked forward to a successful launch. However, for the second consecutive year, a postal disruption significantly impacted the campaign, resulting in lower sales than anticipated and a greater impact than the previous year.

Despite these challenges, the team remained committed to promoting the program through social media outreach, enhanced marketing support from partners, participation in holiday events, and follow-up communications. While orders did not meet expectations, the program still had sales of \$43,409 (a 9% decrease from the previous year), an encouraging outcome given the circumstances.



Following the campaign, the committee undertook a thoughtful review and initially considered pausing the program to explore opportunities for renewal. Through collaborative discussions with Teldon, our printing partner, and external retail partner London Drugs, a refreshed approach was developed. With improvements planned for packaging, inventory management, and marketing, we have committed to continuing the program in 2026 while exploring opportunities to strengthen its long-term sustainability, including the potential expansion into a year-round greeting card offering.

Planning for the 2026 program is already well underway. Artwork selections have been finalized, artists have been notified, and production has begun. We look forward to sharing the new 2026 Holiday Card catalogue with our supporters starting in August and are excited about the program's continued growth and impact.



"I chose to support BC Children's Hospital because I deeply believe in the importance of providing children with access to the best possible healthcare. The hospital plays a vital role in helping young patients and their families through some of the most challenging times of their lives. Supporting BCCH is a way for me to contribute to a cause that brings hope, healing, and a brighter future to countless children across our province."

– Ranu Chakraborty, artist featured for the first time in the Holiday Card Program (2025 catalogue)



Ranu Chakraborty



Holiday Cards website:
www.bcchholidaycards.com

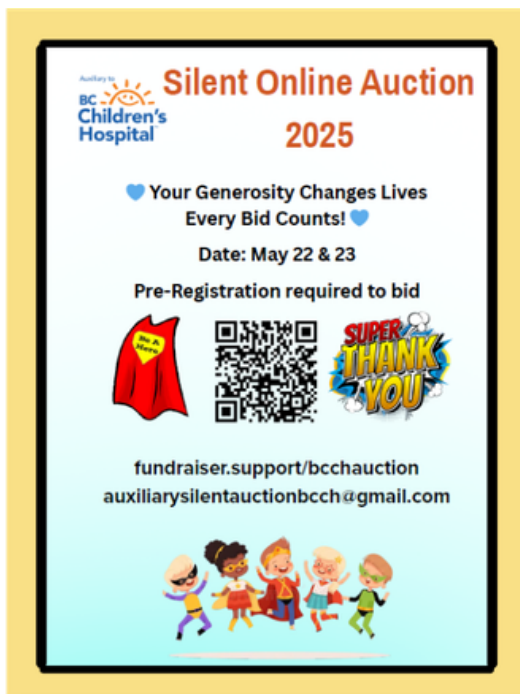


Events and Fundraisers



We are grateful to our donors, volunteers, vendors, staff, and friends of the Auxiliary that support our fundraising events throughout the year.

Silent Auction 2025



The Silent Auction Committee had another successful year supporting the fundraising efforts of the Auxiliary to BC Children's Hospital. During the reporting period, the committee, led by Committee Chair Wendy Cheung, organized the Spring 2025 Silent Auction and launched its first-ever Fall Silent Auction.

The Spring 2025 Silent Auction raised \$14,618 and continued the strong growth of the program. The auction featured a wide variety of donated items and experiences, with gift cards, sports memorabilia, home décor, family experiences, and toys among the most popular categories.

Following the success of the Spring Auction, the committee found itself with a significant inventory of unsold toys and family-oriented items. As the holiday season approached, we saw an opportunity to hold our first-ever Fall 2025 Silent Auction, offering these items to supporters ahead of Christmas while generating additional funds for BC Children's Hospital. The Fall Auction raised \$2,128 and provided valuable insights into bidder interest outside of our traditional spring fundraising cycle.

The committee view the Fall Auction as an opportunity that will be evaluated on a case-by-case basis each year. Future fall auctions will depend on the availability of donated inventory and suitable items to support a meaningful bidder experience and fundraising outcome.



auxiliarsilentauctionbcch@gmail.com



The Spring 2025 Silent Auction was led by committee members Debbie, Kathy, Nadine, Sai, and Wendy, who dedicated countless volunteer hours to securing donations, cultivating donor relationships, photographing and cataloguing items, creating auction listings, promoting the event, supporting bidders, and coordinating auction logistics.

With the addition of volunteers Anke, Claire, Frank, Mayee, and Varsha for the Fall 2025 Auction, the expanded committee was able to further strengthen its donor outreach, marketing efforts, item procurement, photography, and auction administration. The contributions of both our returning and new members helped lay a strong foundation for future growth of the Silent Auction program.

The committee plans to expand its digital marketing efforts through social media and email outreach for the upcoming Spring 2026 Silent Auction, helping increase awareness of our auctions and attract both returning and new bidders. We remain grateful for the support of our many loyal donors, sponsors, bidders, and volunteers whose generosity makes these fundraising efforts possible.

Planning for the Spring 2026 Silent Auction was well underway by the end of the reporting period, with the committee setting an ambitious fundraising goal of \$20,000 and securing an exciting lineup of auction items and experiences. The groundwork laid during reporting period helped position the committee for continued success in the following fiscal year.

Silent Auction Fundraising Results:

- Fall 2025: \$2,128
- Spring 2025: \$14,618

The committee looks forward to continuing to build on this momentum, growing both participation and fundraising impact in the years ahead. We thank the Board, Auxiliary members, donors, bidders, and volunteers for their continued support of the Silent Auction program and its contribution to improving the lives of children and families served by BC Children's Hospital.



Vendor Program



@SugarDustedOven delights patients and staff with delicious sweet treats

During the 2025–2026 year, the BCCH Lobby Vendor Program brought vibrant energy to the hospital community, hosting vendors across 250 booked days and raising over \$16,688 in support of the Auxiliary. A beloved part of the campus experience, the program grew to include new favourites like Sugar Dusted Oven and Wenness Jewelry — joining a welcoming group of more than a dozen regular vendors.

More than just a marketplace, the Vendor Program creates a warm and inviting space for patients, families, and staff at the Children's & Women's Hospital campus. By bringing comforting food, thoughtful gifts, and friendly faces into the BCCH lobby at the Oak Street Campus, it helps brighten days while also supporting vital fundraising efforts through guaranteed vendor space, making a meaningful impact on the community it serves.

Purdy's Chocolate Sales

Adding a touch of sweetness to our fundraising initiatives, the chocolate fundraiser was warmly received by the hospital community this year. We are grateful for the enthusiastic support from patients, families, and staff, whose participation helped make this initiative a success. Building on this momentum, we look forward to bringing even more opportunities to enjoy and support in 2026 —keep an eye out for the return of this much-loved chocolate fundraiser.



Funding & Programs We Support



The Auxiliary to BC Children's Hospital provides annual financial contributions through the BC Children's Hospital Foundation to enhance patient care and patient experience across the hospital. Some of the programs the Auxiliary have supported this past year includes Child and Youth Therapeutic Services, Treasure Chest, Fun Cart, Mental Health programs, Family Library, and Sunny Hill. These grants directly support areas of greatest need across BC Children's Hospital.

Child and Youth Therapeutic Services

In the last year, the Auxiliary generously provided over \$50,000 in support of music therapy, Child Life weekend programs and therapeutic clowning. These funds supported more than 120 patient visits every weekend including direct care visits by a Child Life Specialist and distributed visits and programming supports by Child Life volunteers.



The grant also funded one day per week of a Music Therapist role, providing therapeutic supports to more than 350 patients on the inpatient medical and surgical units. This funding helped ensure vulnerable patients and families receive compassionate support that promotes normalization, eases pain, offers positive distraction and supports coping during challenging times.

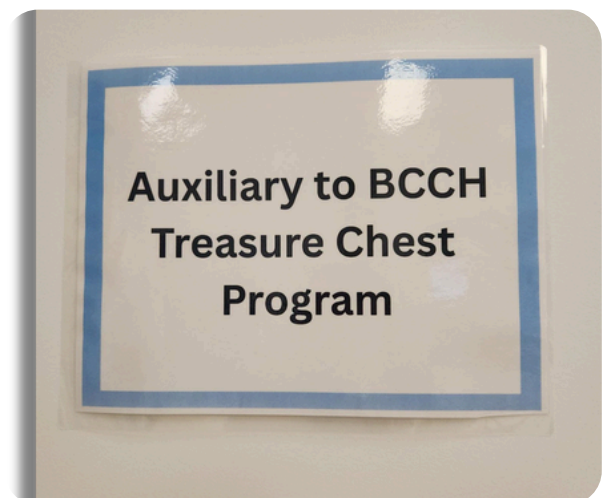


Treasure Chest

The Treasure Chest program continues to be a cherished initiative, bringing moments of joy to children in both outpatient and inpatient areas of the hospital. Proudly funded by the Auxiliary to BCCH, the program provides young patients the opportunity to choose a special “treat” at the end of their visit or treatment, creating a positive and comforting experience during what can often be a challenging time. Clinics and care teams consistently express their appreciation for the program and the meaningful difference it makes for patients and families.

Some of the most popular treats are ‘sticky hands’, whistles, fidget toys, playdoh, bubbles, character rubber ducks, flying frogs, trucks/cars, hair accessories, and the always favorite stickers. This year, the program expanded significantly, now serving 69 clinics including inpatient units, allowing us to share even more smiles across the hospital community.

Special recognition and heartfelt thanks to volunteer **Catherine Beller**, whose countless hours of dedication and leadership continue to sustain this much loved program.



Fun Cart

The Auxiliary to BCCH is proud to fund the Fun Cart program, which continues to bring comfort, connection, and moments of play to children and families throughout the hospital. In 2025–2026, an incredible team of 78 dedicated volunteers generously contributed more than 4,300 hours, delivering carts filled with interactive activities to engage and support patients and their siblings during their time at BC Children's Hospital.

Through visits to 29 clinics, treatment areas, and waiting spaces — including key hospital lobbies such as TACC and BCCH — the Fun Cart program provided meaningful interaction and distraction for approximately 18,604 children, maintaining a strong level of engagement year over year. In addition, the program responded to 32 special requests from clinics and programs such as the Sibling Support Centre and Navigation, offering tailored support where it was needed most. New areas supported this year included the Diabetes Clinic, Plastic Surgery, and the Child & Family Clinic.

Rooted in compassion and driven by volunteer commitment, the Fun Cart program continues to enhance the patient and family experience, bringing moments of lightness and care during what can often be challenging times.

"I wanted to extend our sincerest gratitude to you and the volunteers, K and A, who came in to spend time with the patients today—especially on such short notice.

They connected wonderfully with the children, keeping them engaged, comforted, and happily occupied for hours (in fact, it's nearly 3:00 p.m. and they haven't slowed down!). It is clear that the kids feel safe and at ease with them.

We truly appreciate their time, care, and dedication. Thank you! "

From Child & Family Clinic



"We met a father in MRI waiting for his daughter to come out and he was able to talk to us about how hard it's been for him having to see her go through treatment and I think we made a difference because he was smiling by the end of our convo! We gave him some unicorn stickers for his daughter and he was so happy to receive them."

Fun Cart Volunteer - TL



"We had a girl in a wheelchair recognize us and she said she would never miss the Fun Cart! We gave her a lot of stickers and another doctor that was taking a patient in. Said that our vibe was unmatched and we're the most fun to have around because we uplift the patients" 🥰🥰🥰

Fun Cart Volunteer – MW

Healthy Minds



Various programs at the Healthy Minds Centre including the Eating Disorders Program, Outpatient Psychiatry and Inpatient Psychiatry, all benefited from grants from the Auxiliary.

More than 75 patients from both the inpatient and outpatient eating disorder programs were able to attend Expressive Arts Therapy sessions, which uses creative arts as a form of therapy, with an emphasis on the process of creation rather than the final product. This provides a valuable complement to traditional therapy, offering individuals an alternative form of communication through activities such as drawing, painting, music and sculpture.



Family Library



The Family Library at BC Children's Hospital allows families to access and borrow resources from the physical and digital collections, free of charge. They also partner art therapists and Child Life specialists to provide informational support for parents and families while children participate in therapeutic play and art making.

With funding from the Auxiliary, the Library was able to shift from the Planetree classification system to a modified Library of Congress (LoC) classification system, allowing their collection to reflect advances in medical knowledge, particularly with regards to mental health. In addition to collecting updated editions of many title, the grant also further developed the collection around mindful parenting, social-emotional education for peers of children with visible differences and children living with cancer.

Last year, the Auxiliary provided Sunny Hill with funding that supported 138 community outings for patients on the Acute Rehab Unit. Community outings are instrumental for helping ensure a safe return to the community for patients and their families – many of whom have experienced a significant change in function such as a new disability, that has impacted their ability to participate in and access their community.

Community outings are designed with the child's therapeutic goals in mind. While in the community, they can practice the skills they are working on in therapy in a more realistic and motivating environment, such as practicing transferring from their wheelchair to an arcade game or using their walker to go bowling. This ensures that when they are discharged, they are confident in their ability to use their new skills in their home community.

Auxiliary to Sunny Hill



Education Endowment Fund

The Auxiliary to BC Children's Hospital Education Endowment Fund provides essential financial support to volunteers and eligible healthcare support staff pursuing continuing education and professional development opportunities. These investments in learning and skill development directly enhance the quality of care and overall experience of children and families served by BC Children's Hospital and Sunny Hill Health Centre.

Demonstrating its ongoing commitment to professional growth and excellence, the Auxiliary awarded 28 grants during 2025, totaling \$20,103. These grants supported the professional development of 10 dedicated volunteers and 18 hospital staff members. The majority of funding was allocated to specialized conferences, workshops, and training opportunities directly related to recipients' areas of practice, while the remaining funds supported formal educational courses. Through these investments, the Auxiliary continues to foster knowledge, innovation, and excellence in pediatric healthcare.

We are pleased to introduce two of the 45 recipients of the grants awarded in 2025 - Volunteer Cyrus Lau, and Cystic Fibrosis Dietitian Zoe Maika. They are sharing their learning experiences and the impact they had in their roles at BC Children's Hospital.



Greetings BCCH Auxiliary,

Thank you for selecting me, and I am deeply grateful for receiving the BCCH endowment grant. I will be using the funds to pay for my tuition for the second semester. This year at UBC, I found the course FNH 250: Nutrition Concepts & Controversies to be the most insightful. While taking this course, I gained a higher level understanding of human nutrition, especially how specific nutrients such as vitamins and minerals are absorbed, transported and used within the body.

I was also able to partake in the Community Based Experiential Learning (CBEL) project, integrated with the UBC NutriKids club. This club is an opportunity to select a school in the Vancouver area, and provide nutrition education for elementary students. Using the knowledge I gained in the classroom, enhanced by my in-person experience of delivering to children has improved my volunteer capacities. By interacting and teaching a kindergarten class, I have further strengthened my communication & speaking skills, understanding, and emotional connection to individuals. This was evident during my CBEL visits, where the children were excited to engage in the activities I brought (Food guessing & sensory games), alongside an abundance of smiles and energy.

By taking FNH 250 alongside the CBEL project I am able to demonstrate stellar skills in interacting and understanding young patients, whether it is understanding specific genres they are interested in such as Pokémon K-pop Demon Hunters, and current cartoons, or being able to talk with patients and making the environment a safe space, to meeting their needs in a efficient manner. My time at BCCH has allowed me to grow and refine a strong sense of empathy, compassion and understanding, factors I intend to uphold as I stay committed to serving BCCH patients.



Lastly, volunteering in a hospital setting is significant to me as I want to work as a clinical dietician. By gaining patient handling experience, alongside crucial nutrition education at my post-secondary, I am able to support the Vancouver Community while working towards my professional goals.

Kind regards,

Cyrus Lau

Volunteer, Auxiliary to BCCH EEF Grant Recipient, Fall 2025



To the Auxiliary to BC Children's Hospital Education Endowment Fund:

I attended the European Cystic Fibrosis Conference from June 3-7, 2025 partly funded by the Auxiliary. This conference is an opportunity for healthcare professionals working in cystic fibrosis (CF) care to network, further their education and share their knowledge and advancements in the field. I am the dietitian in the CF clinic at BC Children's, so I attended mostly nutrition-related talks, which served to expand my knowledge of nutrition care in CF and allowed me to learn how other dietitians in other clinics around the world provide care to their patients.

There are a number of medical advancements in the world of CF that have emerged in the last 5 years that have changed the course of disease for many people with CF. One of those advancements is the medication Trikafta. From a nutrition standpoint, Trikafta has been leading to improved pancreatic function in people with CF. Dietitians typically manage pancreatic enzyme replacement therapy (PERT) for their patients who are pancreatic insufficient. Now that Trikafta is improving pancreatic function, dietitians are often lowering or even stopping PERT. There is currently no formal protocol for adjusting PERT when a patient has pancreatic recovery, so several clinics are working on developing this.



Another prominent topic of discussion was the increase in BMI for patients on Trikafta. Historically, people with CF have had lower BMIs and have required a higher energy diet. Now that Trikafta is improving overall health, many people with CF are gaining weight and many are moving into overweight and obese BMI categories. With this comes concern for comorbidities such as heart disease, diabetes, and dyslipidemia. Dietitians and other members of the healthcare team are working to determine the best approach when it comes to people with rapidly rising BMIs.

After hearing other dietitians' and healthcare professionals speak on these two relevant topics, as well as many others, I returned to BC Children's CF clinic inspired and armed with several ideas on how we can improve and change our own practice. I greatly appreciate the funding provided by the Auxiliary to BCCH.

Sincerely,

Zoe Maika

Cystic Fibrosis Dietitian, BC Children's Hospital

Auxiliary to BCCH EEF Grant Recipient, Spring 2025



Innovations and Continued Improvements

Being innovative means viewing challenges as opportunities and continuously adapting to changes. Keeping up with the fast-evolving world of fundraising requires a proactive approach. By adopting digital tools, embracing transparency, and fostering a culture of continuous adaptation, the Auxiliary can deliver stronger, more resilient community impact. Over the past year many improvements started within within the Auxiliary's internal systems to better serve the needs of patients and families at BC Children's Hospital.



Social Media

The first half of 2025 focused on defining the Auxiliary's social media goals and selecting a partner to build and manage our online presence. A contractor was engaged to manage the Auxiliary's Instagram account and newly created Facebook page. The program's initial objectives are to:

- Increase awareness of the Auxiliary and its impact
- Drive attendance at events
- Support fundraising initiatives and volunteer recruitment



The first priority was updating the Instagram account and creating a new Facebook page for The Auxiliary to BC Children's Hospital. Initial content highlighted volunteers, the Silent Auction, and fundraising initiatives. While the first month involved some adjustments to processes and expectations, valuable lessons were learned. We will continue to monitor performance and use Facebook and Instagram analytics to evaluate engagement and contributions to fundraising and event participation in the coming year.

Website

The Auxiliary received a comprehensive proposal outlining potential website improvements. It identified ten key enhancement areas, and a projected timeline of three to four months. Although thorough and well considered, the proposal did not include new intranet capabilities, which the committee considers a priority.



The project team has reviewed the recommendations and will meet with the consultant to provide feedback and further refine requirements and priorities for this coming year.

We look forward with excitement to the redesigning of our website, and how that will advance our outreach to the community.

Governance

In the past year, a Board Governance Committee was re-established to help establish the foundational framework that ensures organizational accountability, transparency, and strategic alignment. This work involves systematically defining leadership roles, delegating responsibilities, and documenting the policies that enable the Auxiliary to effectively manage risks and achieve its long-term goals.

This important work entails drafting, updating, and enforcing the policies and procedures that govern how the Auxiliary operates at the highest levels. By maintaining clear guidelines regarding board structure, stakeholder relations, and regulatory compliance, the governance manual ensures all decisions are made ethically, legally, and in the best interest of the Auxiliary.



Thank You Volunteers

Volunteers play a vital role across BC Children's Hospital and BC Women's Hospital, supporting a wide range of programs and services that enhance the patient and family experience. Their contributions span navigation and wayfinding, pet therapy, patient and family support, sibling services, gift and thrift shops, recreation and aquatic therapy, inpatient and outpatient clinics, special events, and the family library. In 2025, a dedicated team of **1,922** volunteers generously contributed a remarkable **85,253** hours of service across many program areas at BCCH on campus and off-site. Their compassion, commitment, and willingness to give their time continue to make a meaningful difference, helping to create a more welcoming and supportive environment for all who visit the hospitals.



Donations



The Auxiliary to BC Children's Hospital is a non-profit group of Volunteers actively engaged at BC Children's Hospital.

Our purpose is to support and raise funds for patients and family programs at the only pediatric care Hospital in BC.

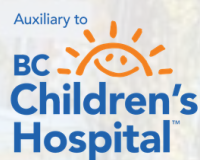
Every component that makes BC Children's Hospital so vital to BC's kids would not be possible without the generosity of our supporters and friends. Your donation of time and skills help ensure that the most precious members of our society - our children - receive the best possible care.

On behalf of all of us - patients, parents, staff, and volunteers - at BC Children's Hospital, thank you for your generosity and for caring for our children and their future.

To donate please scan this QR code:



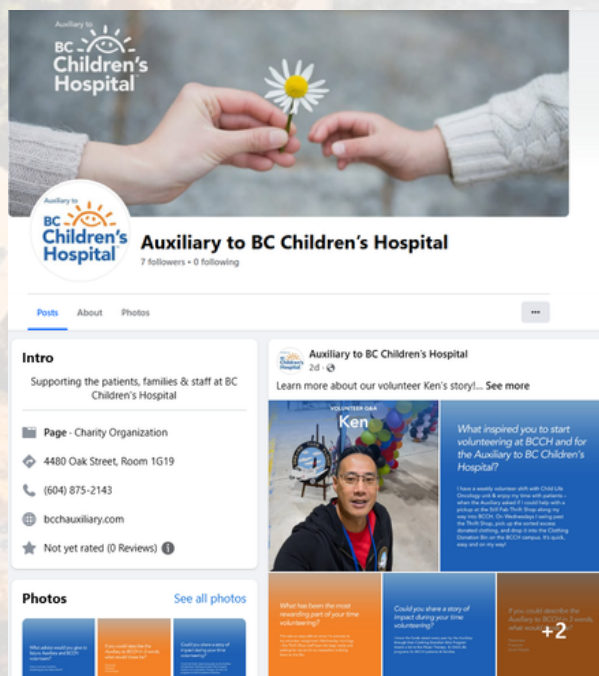
Follow us on Social Media



This is just the beginning!

Interested in staying up to date on all the Auxiliary's activities?

Let's be friends—follow us on Instagram and Facebook for more behind-the-scenes content and events so you never miss a thing.



Auxiliary to BC Children's Hospital

Financial Statements

Year Ended 2025/2026



AUXILIARY TO BRITISH COLUMBIA'S CHILDREN'S HOSPITAL

Statement of Financial Position

March 31, 2026, with comparative information for 2025
(Unaudited)

	2026	2025
Assets		
Current assets:		
Cash	\$ 406,376	\$ 328,979
Accounts receivable and prepaid expenses	64,529	73,435
Inventory	103,279	95,104
	574,184	497,518
Capital assets (note 3)	107,168	120,170
	\$ 681,352	\$ 617,688
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities (notes 4 and 6)	\$ 22,326	\$ 34,887
	22,326	34,887
Net assets:		
Invested in capital assets	107,168	120,170
Unrestricted	551,858	462,631
	659,026	582,801
Related party transactions (note 6)		
Commitments (note 8)		
	\$ 681,352	\$ 617,688

See accompanying notes to financial statements.

Approved on behalf of the Board:

Director

Director

Auxiliary to BC Children's Hospital

Financial Statements



AUXILIARY TO BRITISH COLUMBIA'S CHILDREN'S HOSPITAL

Statement of Operations

Year ended March 31, 2026, with comparative information for 2025
(Unaudited)

	2026	2025
Gift shop sales	\$ 508,396	\$ 491,349
Cost of sales	289,281	266,609
Net gift shop revenue	219,115	224,740
Thrift shop sales	185,524	162,056
Thrift shop expenses	127,714	102,226
Net thrift shop revenue (notes 1 and 5)	57,810	59,830
Holiday card program revenue	43,409	49,991
Cost of sales	24,585	22,487
Net holiday card program revenue	18,824	27,504
Clothing bin program revenue	241,639	222,798
Cost of sales	10,769	10,685
Net clothing bin program revenue	230,870	212,113
Other revenue:		
Fundraising events	33,414	28,436
Interest	6,124	7,025
	39,538	35,461
	565,957	559,648
Expenses:		
Treasure chest and fun cart	22,999	20,646
Professional	6,179	6,179
Auxiliary management	75,502	76,883
Amortization (note 5)	13,002	17,329
	117,682	121,037
Excess of revenue over expenses before the undernoted	448,275	438,611
Donations to British Columbia's Children's Hospital Foundation (note 6)	372,050	413,450
Excess of revenue over expenses	\$ 76,225	\$ 25,161

See accompanying notes to financial statements.

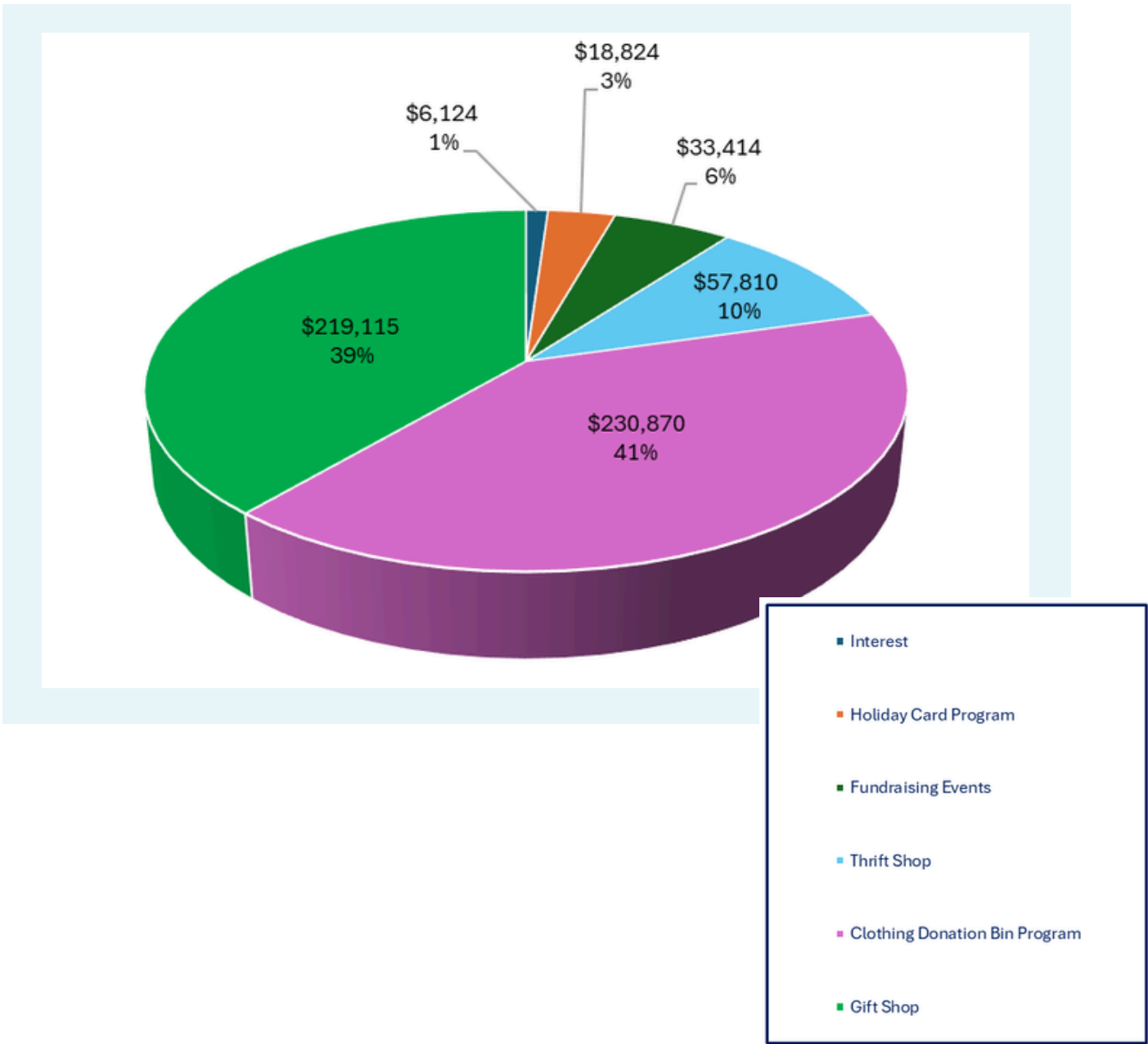
Auxiliary to BC Children's Hospital

Financial Statements

Year Ended 2025/2026



Sources of Net Revenue



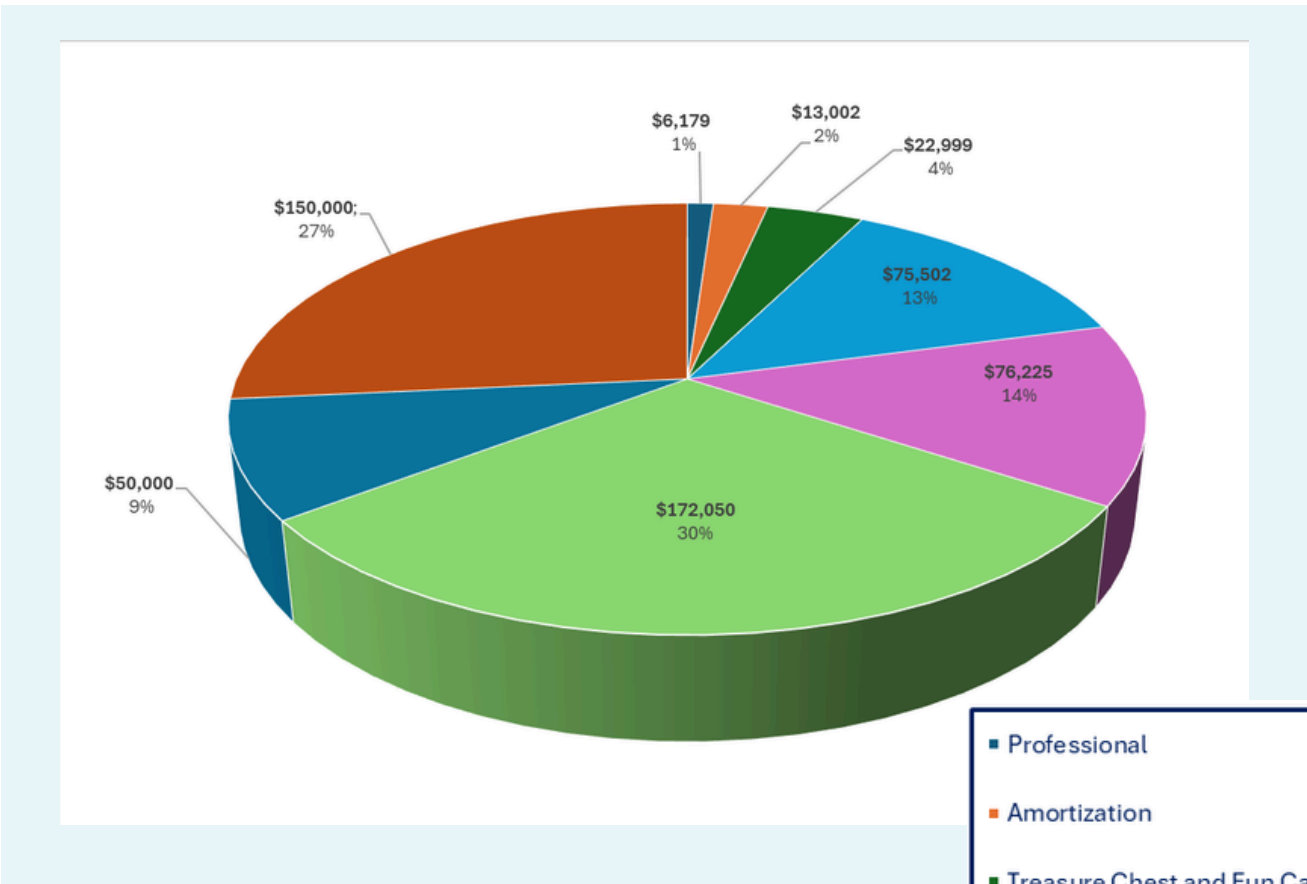
Auxiliary to BC Children's Hospital

Financial Statements

Year Ended 2025/2026



Expenses



- Professional
- Amortization
- Treasure Chest and Fun Cart
- Auxiliary Management
- Excess of Revenue over Expenses
- Department Grants
- Education Endowment
- Centre for Health Complexity

Auxiliary Funds Contributed to BC Children's Hospital

1982/1983 – 2025/2026 Inclusive



Summary

Funds Contributed

Year	Amount	Cumulative Total
82/83	\$16,465	\$16,465
83/84	\$58,677	\$75,142
84/85	\$84,880	\$160,022
85/86	\$71,950	\$231,972
86/87	\$99,232	\$331,204
87/88	\$94,786	\$425,990
88/89	\$67,293	\$493,283
89/90	\$95,080	\$588,363
90/91	\$191,291	\$779,654
91/92	\$171,296	\$950,950
92/93	\$160,879	\$1,111,829
93/94	\$210,651	\$1,322,480
94/95	\$161,014	\$1,483,494
95/96	\$168,420	\$1,651,914
96/97	\$137,378	\$1,789,292
97/98	\$204,013	\$1,993,305
98/99	\$96,435	\$2,089,740
99/00	\$189,763	\$2,279,503
00/01	\$224,596	\$2,504,099
01/02	\$240,988	\$2,745,087
02/03	\$279,057	\$3,024,144
03/04	\$232,425	\$3,256,569

Auxiliary Funds Contributed to BC Children's Hospital

1982/1983 – 2025/2026 Inclusive



Summary

Funds Contributed

Year	Amount	Cumulative Total
04/05	\$186,396	\$3,442,965
05/06	\$338,019	\$3,780,984
06/07	\$253,841	\$4,034,825
07/08	\$254,129	\$4,288,954
08/09	\$276,736	\$4,565,690
09/10	\$204,945	\$4,770,635
10/11	\$197,392	\$4,968,027
11/12	\$253,676	\$5,221,703
12/13	\$340,617	\$5,562,320
13/14	\$304,655	\$5,866,975
14/15	\$304,041	\$6,171,016
15/16	\$222,589	\$6,393,605
16/17	\$245,386	\$6,638,991
17/18	\$387,034	\$7,026,025
18/19	\$261,651	\$7,287,676
19/20	\$185,177	\$7,472,853
20/21	\$143,395	\$7,616,248
21/22	\$92,834	\$7,709,082
22/23	\$189,658	\$7,898,740
23/24	\$255,406	\$8,154,146
24/25	\$434,096	\$8,588,242
25/26	\$395,049	\$8,983,291

Auxiliary Funds Contributed to BC Children's Hospital

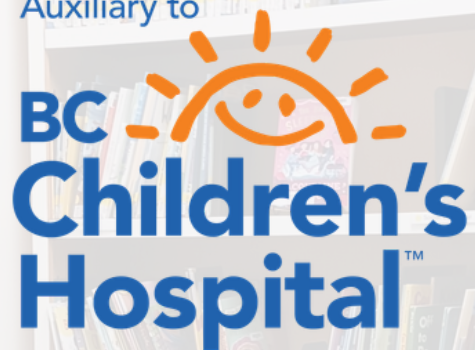
1982/1983 – 2025/2026 Inclusive



Auxiliary to BC Children's Hospital
Funds Contributed Summary



Auxiliary to



www.bcchauxiliary.com

